

Baribault FUEL

Generations of Warmth

Subject: Staying safe against Coronavirus (COVID-19)

March 17, 2020

Dear Valued Customer,

Baribault Fuel is continuously monitoring the developments around the recent Coronavirus (COVID-19) outbreak. We are following the [US Center for Disease Control](#)'s (CDC) directions and recommendations to protect you and our employees.

We are prepared to continue to deliver the top-level customer service you are accustomed to receiving. We are taking extra precautions to make sure all employees are practicing healthy habits by cleaning and sanitizing hands, vehicles, equipment, and workstations.

Our office is open daily Monday through Friday from 8 am to 5 pm and all deliveries are being made as scheduled. We would like to remind you that **we offer the following remote services:**

- Processing of payments via credit/debit card by phone
- Processing of payments via check/money order by US mail
- Ordering of fuel by telephone
- Scheduling of service or installations by telephone
- Account inquiries or status updates by telephone

If you have any questions during this uncertain time, please don't hesitate to give us a call.

For the safety of our service and installation team, who are entering homes and coming into contact with our customers, we'd like to ask that you please notify us in advance if anyone in the household is sick or being quarantined so we can take proper precautions.

For more information and guidance from the CDC on how you can protect yourself, please [CLICK HERE](#). During this time of social distancing, we appreciate your cooperation in conducting your business with us remotely if possible.

Sincerely,

Susan Santopietro
President